

Sophos Cloud congelando PC com guardiões dos bancos.

- Descrição:

Esta KB tem como finalidade ensinar você como realizar as configurações para evitar o congelamento dos Pcs que tem instalado o guardião dos bancos.

- O que fazer?

Siga os seguintes procedimentos:

- Acesse o Dashboard do Sophos Cloud;
- Selecione a opção "Users & Devices";
- Polices;

Dashboard | **Users & Devices** | Servers | Reports | Global Settings | Downloads | Help | Account

Policies

ID	Status	Nome	Ativo	Editar	Excluir	Usuários	Grupos
1	✓	Presidencia	✓			1	1
2	✓	Diretores	✓			5	1
3	✓	Suprimentos	✓			1	1
4	✓	Geral	✓				1
5	✓	Finanças SP (cloned)	✓				1
6	✗	Finanças SP	✗				1
	○	Base Policy	○				

Policy Summary

The Base Policy provides malware protection, peripheral control, application control, and web control.

This policy always applies to all users and groups.

Malware scan performed: **real-time**

Peripheral Control has been configured with **no exemptions**

Application Control scan **disabled**

Web control is disabled

Policy is always active.

Note

You can use additional policies to fine-tune settings for specific users.

Use the 'Search for user' field to see policies that apply to a user.

- Após isto, vá na regra de a qual os usuários ou dispositivo se encaixa, depois vá em "**Edit**";

- Vá em **Define how Sophos scans for malware, risky file types and websites, or malicious traffic**, depois clique em **Scanning Exclusions**, em seguida adicione as exceções dos arquivos e pastas abaixo mencionadas.

Define how Sophos scans for malware, risky file types and websites, or malicious traffic.

Enable real-time scanning

Enabled scheduled scan at 21:00 on

Sun Mon Tue **Wed** Thu Fri Sat

All Weekdays

Scan inside archive files (with extensions .zip, .cab, etc.)

Scanning Exclusions

C:\program files\scpad\scpv...	Real-time and scheduled
C:\ProgramData\GAS Tecnol...	Real-time and scheduled
C:\ProgramData\GbPlugin\	Real-time and scheduled
C:\progra~1\gbplugin\	Real-time and scheduled
C:\progra~1\gbplugin\gbpsv...	Real-time and scheduled
C:\PROGRA~2\GbPlugin\Gb...	Real-time and scheduled
C:\Windows\System32\drive...	Real-time and scheduled
C:\windows\System32\Drive...	Real-time and scheduled
C:\Windows\system32\rpcs...	Real-time and scheduled

Add Delete

Exclusion for: File or folder (Windows)

Value:

You can exclude a drive, folder or file. This can be for real-time scanning or scheduled scanning or both.

Activate for: Real-time and scheduled scanning

Create Cancel

Previous Next

https://www.qooole.com/calendar/render?hl=pt-BR#h

Global scanning exclusions (set in Global Settings > Scanning Exclusions)

%appdata%\local\gas tecnologia\gbbd	Real-time and scheduled
%appdata%\local\gas tecnologia\gbbd\npsf_bb.dll	Real-time and scheduled
%appdata%\local\gas tecnologia\gbbd\sf_bb_inp.dll	Real-time and scheduled
C:\Program Files (x86)\Diebold\	Real-time and scheduled
C:\Program Files (x86)\Diebold\Warsaw\core.exe	Real-time and scheduled
C:\Program Files (x86)\Diebold\Warsaw\gas.dbd	Real-time and scheduled
C:\Program Files (x86)\Diebold\Warsaw\gbbdist.exe	Real-time and scheduled
C:\Program Files (x86)\Diebold\Warsaw\local.cfg	Real-time and scheduled
C:\Program Files (x86)\Diebold\Warsaw\mw.dbd	Real-time and scheduled
C:\Program Files (x86)\GAS Tecnologia\	Real-time and scheduled
C:\Program Files (x86)\GbPlugin\	Real-time and scheduled
C:\Program Files (x86)\Internet Explorer	Real-time and scheduled

C:\Program Files (x86)\Microsoft Office	Real-time and scheduled
C:\Program Files\Diebold\	Real-time and scheduled
C:\Program Files\Diebold\Warsaw\core.exe	Real-time and scheduled
C:\Program Files\Diebold\Warsaw\gas.dbd	Real-time and scheduled
C:\Program Files\Diebold\Warsaw\local.cfg	Real-time and scheduled
C:\Program Files\Diebold\Warsaw\mw.dbd	Real-time and scheduled
C:\Program Files\GbPlugin	Real-time and scheduled
C:\program files\gbplugin\gbieh.dll	Real-time and scheduled
C:\program files\gbplugin\gbiehsfr.dll	Real-time and scheduled
C:\Program Files\Internet Explorer	Real-time and scheduled
C:\Program Files\Microsoft Office	Real-time and scheduled
C:\program files\scpad\	Real-time and scheduled
C:\program files\scpad\scplib.dll	Real-time and scheduled
C:\program files\scpad\scpmib.dll	Real-time and scheduled
C:\program files\scpad\scpssh2.dll	Real-time and scheduled
C:\program files\scpad\scpvista.exe	Real-time and scheduled
C:\ProgramData\GAS Tecnologia\	Real-time and scheduled
C:\ProgramData\GbPlugin\	Real-time and scheduled
C:\progra~1\gbplugin\	Real-time and scheduled
C:\progra~1\gbplugin\gbpsv.exe	Real-time and scheduled
C:\PROGRA~2\GbPlugin\GbpSv.exe	Real-time and scheduled
C:\Windows\explorer.exe	Real-time and scheduled